

General Terms and Conditions and Information for individual bookings

Thank you for your interest in staying at our campsite. The following "General Terms and Conditions" apply to reservations and stays with us. By reserving a pitch or rental accommodation, the guest agrees to these General Terms and Conditions.

1. Booking

You can make your booking request for a stay online via the website. Your request will be processed within three working days. Your booking for a pitch or rental property will only become definite once you have received confirmation of availability and a confirmation email. The booking must be guaranteed with your credit card details and a deposit of CHF 30 is required for a successful reservation. This serves as a cancellation fee and will be credited in full to your stay.

Please do not deposit more than this amount. **If you cancel in time, we can only refund the amount of CHF 30. Higher amounts paid in advance cannot be refunded!**

We only have a few large pitches. We ask that you only book the large pitches if your vehicle is heavier than 3.5 tonnes or longer than 8 metres. Bookings for smaller vehicles on large pitches will be rebooked by reception to standard pitches if necessary to allow large vehicles to stay. Thank you for your understanding!

a. Youth booking

Young people under the age of 18 who make a booking must send written permission from a parent or guardian by e-mail to info@swiss-bauernhof.ch immediately after making the reservation. This permission must be presented at check-in. In the absence of this permission, the campsite operator is not bound by the contract and is entitled to rent the property reserved by the young person to another party without any compensation.

2. Withdrawal from the contract

a. Cancellations

Cancellation of your booking must be sent to us in writing by e-mail. In the event of cancellation of your booking, the following cancellation charges will apply:

Camping pitches / rental properties:

Up to 30 days before arrival: free of charge

30 to 0 days before arrival: flat rate CHF 30.00

The date of receipt of the notice of withdrawal (e-mail) by us is decisive for the date of withdrawal.

b. Transfers

Rebookings up to 30 days before arrival are free of charge. After that, the cancellation conditions for pitches apply.

3. Plot request

If availability and weather permit, you can choose from various pitches on site. Pitch requests will be taken into account as far as possible. However, the campsite management reserves the right to change a pitch number at any time and to allocate an equivalent replacement. A possible plot change does not entitle you to a price reduction or a refund.

4. Arrival / Departure

The pitches can be occupied from 2pm. On arrival, park in the Arrival car park and report to reception. Do not simply drive into the meadow, stay in the paved spaces until the reception has assigned you a space. If you arrive outside reception opening hours, follow the posted instructions and report to reception as soon as it is open.

On the day of departure, the pitches must be vacated in a clean condition by 12 noon. If you use the pitch for longer, the pitch (without personal tax) will be charged for an additional night.

When booking a "late check-out", the plot must be released by 4 pm, otherwise an additional night will be charged.

In the event of early departure, the pitch (excluding the person charge) must be paid for the total duration of the reserved stay.

Only on presentation of a doctor's certificate can the nights not taken up be refunded by arrangement!

No Shows



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If you have not arrived by 6 p.m. on the scheduled arrival date (without having given notice by telephone), the booking is considered cancelled. In this case, a fee of CHF 30.00 per reservation will be charged and the pitch will be released for other guests.

5. Liability

Each guest undertakes to treat the inventory and the stand area with care. He is obliged to report or reimburse any damage caused by him, his companions or guests during his stay. The campsite operator accepts no liability for damage, accidents, losses or other irregularities arising in connection with the use of the campsite and the farm area. Parents are responsible for supervising their children at all times and in all places. Influence by force majeure e.g. thunderstorms and associated branch breakage etc. or falling fruit, leaves, hail and water damage excludes any liability. Each guest is responsible for ensuring adequate insurance cover for themselves, their companions and their belongings.

No guarantees or refunds are given for bad weather, wardrobe and equipment, insurance and effects of pandemic / epidemic or other higher powers.

6. Payment options

We accept Visa Card and Mastercard. Furthermore, you are of course also welcome to pay with cash (CHF or Euro) or EC-Direct/Maestro or Twint.

Prices / Exchange rate / Payment

Our prices are in Swiss francs, VAT is included. Prices are subject to change without notice. The exchange rate between Swiss francs and euros depends on the respective daily exchange rate. The costs for the entire stay are to be paid upon arrival.

7. Pets

Pets are allowed in principle, maximum three per unit. Owners must ensure that their pets do not disturb other guests and do not soil the area or the facilities.

Pets may not be taken into the sanitary facilities. Pets must not be left unattended or locked up on the site. Dogs and cats must be kept on a leash at all times. This applies to the entire site (campsite, farm, meadows, restaurant, etc.).

8. Campsite regulations

In order to make the stay a pleasant experience for all camping guests, there are campsite regulations in which the most important rules to be observed are listed. These regulations apply to all guests and are handed out at check-in. Violation of these rules can lead to a ban from the campsite.

Children under 7 years of age may only use the sanitary facilities and toilets if accompanied by an adult. The entrance to the campsite and the farm shop are under video surveillance for your safety.

9. Tourist taxes

No reduction can be granted on taxes such as visitor's tax, accommodation tax.

10. Gas system in the camping vehicle

The gas system in your vehicle must be checked. A current inspection certificate is required. Safety on our site is very important for everyone. The campsite operator declines all liability in connection with liquid gas installations.

11. use of electricity

For a fee of CHF 4.00, electricity can be obtained at the campsite (up to 6 amps). We ask campers not to heat awnings with electricity and to use electricity sparingly (please heat with gas). At 6 amperes (1380 watts), the following appliances (by way of example) can be used:

- 1 small coffee machine: 600 - 800 Watt and 1 refrigerator
- 1 oven: 600 - 800 watts and 1 small coffee maker

If more power is used, the fuse blows and no more power can be drawn.

12. place of jurisdiction

The place of jurisdiction is Lucerne.

13. validity

These conditions apply as of 01012023

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sb Gerbe GmbH, Andreas Knüsel, Gerbe 1, 6344 Meierskappel, Switzerland

Meierskappel, January 2023

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